

Services	Agency/Program	Location	City	Phone
Children and Teens	ACT Program	113 East State Street	Albion	(585) 589-5754
Children and Teens	Big Bros Big Sisters Niagara	357 Portage Road	Niagara Falls	(716) 285-6680
Children and Teens	Big Brother/Big Sisters of Greater Rochester	37 South Washington St	Rochester	442-2250
Children and Teens	Camp Good Days: Kids Adjusting Through Support (KATS) - program to support kids and families with a loss or serious illness, provides coping support groups and weekend residential camping retreats	1332 Pittsford-Mendon Road	Mendon	624-5555
Children and Teens	Catholic Charities	243 South Main Street	Albion	(585) 589-7477
Children and Teens	Center for Youth Services - homeless, temporary & transitional housing, crisis nursery services for caregivers and families in need, school-based counseling, street outreach	905 Monroe Ave	Rochester	473-2464 Youth in crisis call: 271-7670
Children and Teens	Child Care Council	595 Blossom Road	Rochester	654-4720
Children and Teens	CHILD Children Helped in Illness, Loss or Death, INC	69 Southern Parkway	Rochester	244-5300
Children and Teens	Community Action of Orleans & Genesee, Inc. - Early Head Start Program	401 East Main Street	Albion	(585) 589-5683
Children and Teens	Community Action of Orleans Genesee Albion Head Start	411 East Main Street	Albion	(585) 589-7097
Children and Teens	Early Intervention Program of Orleans County	14012 Route 31	Albion	(585) 589-3278
Children and Teens	Hillside Children's Center	50 Batavia City Center	Batavia	(585) 344-0134
Children and Teens	Juvenile Fire setter Intervention Program - Fred Rion			279-4050
Children and Teens	Oak Orchard Health: Women, Infants, and Children (WIC) Program	301 West Avenue One Mill Street Suite 100	Albion Batavia	(585) 589-4139 (585) 344-2203
Children and Teens	Planned Parenthood: Pregnancy Counseling and Prevention Information	222 West Main Street	Batavia	866-600-6886
Children and Teens	RIT Learning Development Center	28 Lomb Memorial Dr.	Rochester	475-6682
Children and Teens	Unity Youth Outreach	269 Ogden Center Road	Spencerport	352-3050
Community Services	Community Action of Orleans and Genesee	409 East State Street	Albion	(585) 589-5605
Community Services	Community Action of Orleans and Genesee: Childcare Resource and Referral	113 East State Street	Albion Batavia	(585) 589-5088 (585) 343-7727
Community Services	Eastern Orleans Community Center	75 Public Square	Holley	(585) 638-6395
Community Services	Genesee Orleans Ministry of Concern, Inc.: Furniture Program	121 North Main Street 405 East Main Street	Albion Batavia	(585) 589-9210 (585) 343-5452
Community Services	Oak Orchard Health: Women, Infants, and Children (WIC) Program	301 West Avenue One Mill Street Suite 100	Albion Batavia	(585) 589-4139 (585) 344-2203
Community Services	Project Life War Orphans Rehabilitation Program	13302 Stillwater Road	Waterport	(585) 682-0730
Community Services	Red Cross	210 North Main Street	Albion	(585) 589-6147
Community Services	Visions Transitional Housing & Support Services - PathStone Corporation	7 Lydun Drive	Albion	(585) 589-7246
Crisis Intervention	AL-ANON: 24 Hour Information Service		Rochester	288-0540
Crisis Intervention	Child Abuse Hotline			1-800-342-3720
Crisis Intervention	Crime Victim Compensation Board			1-800-247-8035
Crisis Intervention	Crime Victims Hotline			1-800-771-7755
Crisis Intervention	Domestic Violence Hotline			1-800-621-HOPE (4673) Spanish Speaking; 1-800-942-6908 (585) 343-5000, (585) 343-7513
Crisis Intervention	Genesee County Justice Program			(585) 343-5000, (585) 343-7513
Crisis Intervention	Lifeline 24 Hour Emergency Service: Rochester			275-5151
Crisis Intervention	Community Mobile Crisis Team			275-5151
Crisis Intervention	MICA Support Line			1-877-788-6846

Crisis Intervention	NY State Coalition Against Domestic Violence			(518) 432-4864
Crisis Intervention	Office for Prevention of Domestic Violence			(518) 486-6262
Crisis Intervention	Orleans County Department of Social Services: Domestic Violence Program	14016 Rt. 31	Albion	(585) 589-3159
Crisis Intervention	Orleans County District Attorney Victim Assistance: Domestic Violence Programs			(585) 590-4134, 1-866-314-7233
Crisis Intervention	Rape Crisis Service of PPRS - Genesee County	222 West Main Street	Batavia	1-800-527-1757
Crisis Intervention	Regional Action Phone: Care and Crisis 24/7 Hotline			Orleans: (585) 345-9406, 1-800-889-1903 Genesee: (585) 343-1212, 1-800-359-5727
Crisis Intervention	Willow: 24 hour DV shelter hotline			232-7353
Crisis Intervention	YWCA: Domestic Violence Program	301 North Street	Batavia	(585) 343-5808 DV Hotline: (585) 343-7513
Developmental Disabilities	ARC of Genesee Orleans County Administrative Office	64 Walnut Street	Batavia	(585) 343-1123
Developmental Disabilities	ARC of Genesee Orleans County: Career Ventures Employment Services	215 Washington Street 121 North Main Street	Albion	(585) 589-0305
Developmental Disabilities	Just Friends Youth Mentoring Program	Ste. 311	Albion	(585) 589-9210
Developmental Disabilities	Lifetime Assistance, Inc.	425 Paul Road	Rochester	(585) 426-4120
Developmental Disabilities	Office of Vocational and Educational Services for Individuals with Disabilities	508 Main Street	Buffalo	1-888-652-7062
Developmental Disabilities	Orleans County Health Department: Children with Special Needs: Early Intervention	14012 Route 31	Albion	(585) 589-3278
Developmental Disabilities	People Inc.		Rochester	(585) 441-9300
Developmental Disabilities	Rainbow Preschool	243 South Main Street 80 Union Street	Albion Batavia	(585) 589-5384 (585) 344-4404
Developmental Disabilities	Rochester's East End Life: LDA Life and Learning Services - Provides help and guidance with learning disabilities	339 East Ave	Rochester	263-3323
Developmental Disabilities	Starbridge Inc.	1650 South Avenue, Suite 200	Rochester	(585) 546-1700
Developmental Disabilities	Western New York Developmental Disabilities Service Office			1-866-946-9733
Drug and Alcohol	Conifer Park: Rochester Outpatient Clinic - Early intervention and recovery topics, Relapse Prevention, PAWS/Stress, anxiety and meditation Self-help and sober support networks, Family systems, Gender specific groups for men and women, Dual focus (for pat	556 Clinton Ave - South	Rochester	442-8494
Drug and Alcohol	Delphi Care Center	835 W. Main Street	Rochester	467-2230
Drug and Alcohol	GCASA (Genesee/Orleans Council on Alcoholism and Substance Abuse	249 East Avenue 430 East Main Street	Albion Batavia	(585) 343-1124 (585) 589-0055
Drug and Alcohol	GCASA (Genesee/Orleans Council on Alcoholism and Substance Abuse: DWI Victim Impact Panel	430 East Main Street	Batavia	(585) 304-0048
Drug and Alcohol	Huther Doyle - assessments & referrals, interventions, outpatient treatment & relapse prevention, chronic addiction management, stabilization, and medication assisted treatment	360 East Ave	Rochester	325-5154
Drug and Alcohol	National Council on Alcoholism and Drug Dependence (NCADD) - Rochester Area	1931 Buffalo Road	Rochester	719-3481
Drug and Alcohol	RIT Substance and Alcohol Intervention Services for the Deaf (SAISD) - Director: Kevin Poore	115 Lomb Memorial Dr.	Rochester	Voice/TTY: 475-4963 Video Phone: 286-1969

Drug and Alcohol	Rochester Regional Health: Hope Haven	16 Bank Street , 2nd floor	Batavia	(585) 723-7766
Drug and Alcohol	Rochester Regional Health: Inpatient Rehabilitation UMMC	16 Bank Street , 2nd floor	Batavia	(585) 409-3775
Drug and Alcohol	Rochester Rehabilitation Center - Mental health services	1000 Elmwood Ave	Rochester	271-2520
Drug and Alcohol	Unity Chemical Dependency	1565 Long Pond Road	Rochester	723-7723
Drug and Alcohol	Westfall Associates - Rehabilitation Center	919 Westfall Road #60	Rochester	473-1500
Eating Disorders	Eating Disorders Awareness and Prevention			1-800-931-2237
Eating Disorders	Harvard Eating Disorders Center			1-888-236-1188
Eating Disorders	National Association of Anorexia Nervosa and Associated Disorders			1-847-831-3438
Eating Disorders	REDO: Rochester Eating Disorders Organization - Support Groups	115 Metro Park	Rochester	(585) 507-5774
Eating Disorders	URMC: Golisano Children's Hospital - Child and Adolescent Eating Disorders Program	601 Elmwood Avenue	Rochester	(585) 275-2964
Education	Genesee Community College	456 West Avenue One College Road	Albion Batavia	(585) 589-4936 (585) 343-0055
Education	Literacy Genesee	458 West Avenue	Albion	(585) 589-2686
Education	Literacy Genesee Orleans	27 Batavia City Center	Batavia	(585) 343-0802
Education	Northwest YMCA Kinder College	25 Main St	Brockport	637-8121
Education	Urban Suburban - Interdistrict transfer program	11 Linden Park	Rochester	249-7045
Elderly	ACCESS: Alzheimer's			1-800-836-7600
Elderly	Elder Abuse Hotline			1-800-342-3009
Elderly	Meals on Wheels	29 East State Street	Albion	(585) 589-5424
Elderly	Medicare - Website:www.medicare.gov			1-800-633-4227
Elderly	Medina Memorial's Home Care	200 Ohio Street	Medina	(585) 798-5054
Elderly	Ontario Hearing	2210 Monroe Avenue		(585) 442-4180
Elderly	Orleans County Office for the Aging	785A Spencerport Road	Rochester Rochester	(585) 247-4810
Elderly	Westside Home Care Agency	14016 NY-31	Albion	(585) 589-3191
Employment	G.E/D Orleans/Niagara BOCES	80 Clinton Street	Brockport	888-878-9295
Employment	NYS Department of Labor: Employment Services Division	458 West Avenue	Albion	(585) 589-5335
Employment	Orleans County Job Development Agency	14016 NY-31	Albion	(585) 589-7000
Food/Nutrition	Ashwood Wesleyan Church	12540 Platten Road	Lyndonville	(585) 765-9093
Food/Nutrition	Brockport Ecumenical Food Shelf	14 State Street	Brockport	(585) 637-8169
Food/Nutrition	Brockport Food Shelf (Pantry hours on Thursdays 9am-12:30pm & 2pm-6pm; can provide food on emergency basis also)	14 State St	Brockport	637-8169
Food/Nutrition	Calvary Tabernacle Assembly of God	324 Catherine Street	Medina	(585) 798-3738
Food/Nutrition	Christ Church Episcopal: Dinner Friday's 4:30-6	26 South Main Street	Albion	(585) 589-5314
Food/Nutrition	Community Action of Orleans and Genesee	409 East State Street	Albion	(585) 589-5605
Food/Nutrition	Eastern Orleans Community Center - Community Action of Orleans and Genesee	75 Public Square	Holley	(585) 638-6395
Food/Nutrition	Faith Power Mission	13895 Root Road	Albion	(585) 589-5094
Food/Nutrition	Genesee/Orleans Ministry of Concern, Inc.	121 North Main Street, Suite 311	Albion	(585) 589-9210
Food/Nutrition	Lyndonville Presbyterian Food Pantry	107 North Main Street	Lyndonville	(585) 765-2838
Food/Nutrition	Lyndonville United Methodist	102 North Main Street	Lyndonville	(585) 765-9313
Food/Nutrition	Medina Emergency Food Pantry	1355 West Avenue	Medina	(585) 798-0953
Food/Nutrition	New Covenant Food Pantry	54 North Main Street	Holley	(585) 638-6602
Food/Nutrition	Orleans Community Action's Teaching Kitchen	409 East State Street	Albion	(585) 589-5605
Food/Nutrition	St. Johns Lutheran Church	10213 Roosevelt Highway	Lyndonville	(585) 765-2017
Food/Nutrition	St. Paul's Episcopal Church: Loaf and Ladle Community Kitchen - Open Saturday's, Thanksgiving, and Christmas from 12-2PM	2 Jackson Street	Holley	(585) 638-5142
Food/Nutrition	St. Peter Evangelical Lutheran Church	1355 West Avenue	Medina	(585) 798-0953

Food/Nutrition	Training and Employment Program for Farmworkers - PathStone Corporation - Albion	140 North Main Street	Albion	(585) 589-7027
Health Services	AIDS Hotline			1-800-541-AIDS
Health Services	BOCES Audiology Testing (school district needs to complete referral)	3599 Big Ridge Rd	Spencerport	352-2400
Health Services	Cancer Hotline (www.cancerca.org)			1-800-813-4673
Health Services	Community Partners	100 Ohio Street	Medina	(585) 798-6641
Health Services	Homecare and Hospice	550 East Main Street	Batavia	(585) 343-7596
Health Services	Hospice of Orleans County	14080 Rt. 31	Albion	(585) 589-0809
Health Services	Medina Memorial Hospital Community Partners of Medina: Diabetes Support Group			(585) 798-6641
Health Services	Medina Memorial's Home Care	200 Ohio Street	Medina	(585) 798-5054
Health Services	NY State of Health The Official Health Plan Marketplace			1-855-355-5777
Health Services	Oak Orchard Community Health Center	300 West Ave	Brockport	637-3905
Health Services	UR Medicine/ Noyes Health: Diabetes Education Classes	111 Clara Barton Street 50 East South Street	Dansville Geneseo	To inquire about classes call (585) 335-4355
Housing	Batavia Housing Authority	400 East Main Street	Batavia	(585) 344-1888
Housing	Habitat for Humanity of Genesee County	230 Ellicott Street	Batavia	(585) 345-1656
Housing	Rural Opportunities	138 North Main Street	Albion	(585) 589-7027
Housing	Rural Opportunities	106 Main Street	Batavia	(585) 343-3861
Human Services	Brockport Migrant Education Program	350 New Campus Dr.	Brockport	395-2356
Human Services	Catholic Charities	243 South Main Street	Albion	(585) 589-7477
Human Services	Catholic Family Center - Chemical dependency, provides shelter, food, clothes, job training, mental health counseling, break poverty cycle, refuge assistance	87 N Clinton Ave	Rochester	546-7220
Human Services	Catholic Family Center Employee Assistance Program (EAP)- marital/family difficulties, emotional problems, anxiety, depression, stress, grief, substance abuse, are experiencing stress from financial or legal difficulties, or are having on-the-job conflict	87 North Clinton Ave	Rochester	546-3617
Human Services	Center for Dispute Settlement - divorce mediation & arbitration, custody visitation mediation, police complaint intakes service	16 E Main St #800	Rochester	546-5110
Human Services	Family Services of Rochester	2025 Lehigh Station Road	Henrietta	232-1840
Human Services	Family Therapy Services (University of Rochester) - Director: Tziporah Rosenberg, Ph.D., LMFT - helps manage depression, anxiety, child behavior problems, family conflict, grief and loss, and cope with chronic illness or health concerns	300 Crittenden Blvd	Rochester	275-0320
Human Services	Genesee Region Independent Living Center	61 Swan Street	Batavia	(585) 343-4524
Human Services	Genesee-Orleans Ministry of Concern	121 North Main Street, Suite 311 405 East Main Street	Albion Batavia	(585) 589-9210 (585) 343-5452
Human Services	Hillside Family Preservation - designed to prevent children from being placed away from family home	1 Mustard Street	Rochester	256-7500
Human Services	Mental Health Association - Creative Wellness Opportunities, Self-Help Drop-In & Warm Line Support, Family Support, Life Skills, Peer Navigation, Peer Support	320 N. Goodman Street 691 Saint Paul Street #1,	Rochester	325-3145
Human Services	Monroe County Social Services Department	111 Westfall Road	Rochester	753-6000
Human Services	Office of Children and Family Services - Statewide toll free number			1-800-342-3720
Legal Services	Orleans County Probation		Albion	590-4100
Legal Services	Orleans County Crime Victims	13925 NY-31	Albion	(585) 590-4134
Mental Health Services	Genesee County Mental Health	5130 East Main Street Road Suite 2	Batavia	(585) 344-1421

Mental Health Services	Hillside	50 Batavia City Center	Batavia	(585) 344-2203
Mental Health Services	MHA Mental Health Association	243 South Main Street		(585) 589-1158
Parenting	ARC Family Services	25 Liberty Street Suite 1	Albion Batavia	(585) 344-2611
Parenting	Catholic Charities	243 South Main Street Ste. 234		(585) 589-7477
Parenting	Family Counseling & Mediation Services - Counseling, Mediation, and seminars/workshops available	25 Liberty Street #7	Albion Batavia	(585) 343-0614
Parenting	GLOW Adoption Support Group	24 West Ave Suite 303	Spencerport	739-3715
Parenting	Hillside			(585) 589-4376
Parenting	LaLeche League: Support Group for Breastfeeding mothers - Website: https://sites.google.com/site/llrochesterny/		Rochester	(269) 274-6185
Parenting	Mental Health Association			
Parenting	*Family Support Services group for parents	320 N. Goodman St	Rochester	325-3145
Parenting	New Bridge Marriage & Family Counseling Center: Donigian, Jerry, DeD - Family and Individual Counseling	550 Latona Road Bldg. C Suite 302	Rochester	453-2242
Parenting	Parents Anonymous			(585) 589-7579
Parenting	Planned Parenthood: Pregnancy Counseling and Prevention Information	222 West Main Street	Batavia	866-600-6886
Parenting	Tough Love - Parents support group	113 Harvard Street	Rochester	234-1836
Private Provider	Baars, Wim Ph. D - Spanish speaking School Psychologist	66 Northwick Dr.	Rochester	266-8112
Private Provider	Boike, Dennis Ph. D - Marriage, family, and individual counseling	3180 West St	Canandaigua	394-1442
Private Provider	Brylin Hospital's: Chelebian Jack MD	550 Latona Road Suite 303	Rochester	227-4420
Private Provider	Calberg, Linda MSCS - Marriage and family therapist	58 Market St	Brockport	637-0737
Private Provider	Christenson, Carl Clinical Social Worker	227 Alexander Street, Suite 306	Rochester	262-4303
Private Provider	Cormack, Peter Ph. D	4828 Lakeville Road	Geneseo	243-2394
Private Provider	Holt, Karl, MS.Ed. ATR. NCC. - Counseling, good with boys	85 South Union Street, Suite 206	Spencerport	349-2515
Private Provider	Iker, Charles LCSW - Adolescent boys anger, management groups	160 Allens Creek Road	Rochester	461-4810
Private Provider	McKenzie, Dr. Peter, Psychologist	85 South Union Street, Suite 206	Spencerport	349-2656
Private Provider	Miles-Timineri, Lynn LCSW - good with sexual abuse issues (especially girls)	3300 Monroe Ave Suite 309	Rochester	383-8710
Private Provider	Mitchell, William Psy.. D.	1595 Elmwood Ave	Rochester	465-5072
Private Provider	Munson, Jeff - Psychotherapy, personal coaching, group therapy for sexually abused men	227 Alexander Street, Suite 302	Rochester	423-0284
Private Provider	Ornstein, Lisbeth Ph. D - Eating disorders	95 Allens Creek Road, Building 2 Suite 213	Rochester	204-2286
Private Provider	Revak, Carol, Ph. D.	1 Saredon Pl Ste. 300	Rochester	426-8460
Private Provider	Schlecht, Mary Jo, LCSW - Family, adolescents	85 S Union St	Spencerport	349-4088
Private Provider	Schworm, Ronald Ph. D - Encompass Resources for Learning	200 Meridian Centre Blvd	Rochester	266-7277
Private Provider	Tariot, Alice MD	132 Allens Creek Road	Rochester	241-9330
Private Provider	Teall, Bruce LCSW	3517 Thomas Dr.	Lakeville	314-4618
Private Provider	Tocco, Robert LMFT - Good drug counselor	448 White Spruce Blvd	Rochester	626-8782
Private Provider	Toilers, Martha, LCSW	55 Canterbury Road	Rochester	704-7217
Transportation	CATS - Appointments 24 hours in advance	411 East State Street	Albion	(585) 589-7700
Transportation	Orleans Transit Service	225 West Academy Street	Albion	(585) 589-0707
Veterans	Batavia VA Medical Center	222 Richmond Avenue	Batavia	(585) 297-1000

Veterans	VESID: Office of Vocational and Educational Services for Individuals with Disabilities	508 Main Street	Buffalo	1-888-652-8103